# **Summer 2008 Presentations**

Sessions: 28 Attendance: 2.740

- Brookfield Academy, Troy, MI
- Chippewa Valley Schools, Clinton Township, MI
- Crocodile Pie Children's Bookstore, Libertyville, IL
- DeKalb Central Schools, Waterloo, IN
- Hayes Elementary, Livonia, MI
- Indiana Summer Literacy Institute, Shipshewana, IN
- Isabella County Foster Grandparents, Mt. Pleasant, MI
- Jack Harvey Elementary, Utica, MI
- Jackson Public Schools, Jackson, MI
- Jefferson Elementary, Jefferson, IA
- Jennings Elementary, Quincy, MI
- Lybrook Elementary, Eau Claire, MI
- Lvon Township Library, South Lvon, MI
- Mason Central Elementary, Erie, MI
- Peck Elementary, Centerline, MI
- Pierceton Elementary, Pierceton, IN
- Redner Elementary Summer Program, Ypsilanti, MI
- Roose Elementary, Centerline, MI
- Tobey Elementary, Vicksburg, MI
- Topinabee Community Church, Topinabee, MI

**Total Bucketfilling Sessions** through August 31, 2008:

Sessions: 732 Attendance: 84,570

### BUCKET CHUCKLES

#### Have you ever wondered...

Why we leave cars worth thousands of dollars in the driveway and put our useless junk in the garage?

### **BUCKET FILLERS, INC.**

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Bucket Nuggets from Carol McCloud, The Bucket Lady

# **Dealing with** confrontatio

This week's nugget, by Katherine Martin, M.A., deals with a topic most of us would rather avoid. She offers the following advice to bucket fillers who find it necessary to confront someone.

**CONFRONTATION**—Synonyms for this word are battle, combat, struggle, tug-of-war, warfare. Then there are the milder versions: Showdown, contention, discord, friction, controversy, debate, disagreement. Understandably, bucket fillers don't like what these words imply. Bucket fillers say or do nice things that make others feel special therefore.

I've thought guite a lot about how confrontation can be handled by bucket fillers.

bucket filling, not confrontation, is the choice of a caring person.

When confronting another, it's sometimes necessary to say what another person does not wish to hear. We may not feel loving or caring during a confrontation. However, it's important to remember the power of words and realize that once they are "out there," they can't be taken back.

I offer these guidelines to help you, when a confrontation seems imminent:

STOP. Take time to consider the situation. Does it merit a head-on confrontation? Evaluate the circumstances and decide how important it is that your perspective be heard.

LOOK. Examine the situation from all sides.

THINK. Is confrontation the only way to resolve the issue? Give it some deep thought.

**LISTEN.** Ask yourself, "Have I honestly *heard* the other person's perspective?" You may have been listening, but did you put your thoughts and feelings aside and

really hear what was being said? If you can't answer this with an honest, "yes," perhaps you will need to look even more closely at the situation. However, if you believe that you fully understand the other person's viewpoint, and still feel that you are not in agreement, it's time to find a way to communicate your perspective in the kindest manner possible.

REACT. If you are convinced that confrontation is necessary, then communicate from a thinking place. Put your feelings aside. A calm, rational approach is what you need throughout a confrontation.

And, again, remember the power of words. They can hurt more than a physical blow. To rewrite an old adage:

"Sticks and stones can hurt our bones, but words can break our hearts."

## This week's winners

# **Congratulations!**



Betsy Kilbrai, of Winnipeg, Manitoba, Canada, is our Bucket Filler of the Week. Congratulations, Betsy! You have a book coming your way. Every bucket filler is a winner! Encourage your friends to get their buckets filled every week by signing on for our newsletter at www.bucketfillers101.com.

Quote of the Week

Kind words can be short and easy to speak, but their echoes are truly endless Mother Teresa